

Question Time

In recent years, a pattern has emerged: there comes a point when enrollments are deemed to be not high enough for the next semester. Lists of unregistered students are generated, and then university employees are made to call unregistered students to get them to register. Because these calls are done centrally, this approach fails to take into account the work departments do in student outreach, including paying attention to the specific situations for some of the students, who may be in a situation where such calls are counterproductive. Is there any evidence that this is an effective strategy? Is there any way that departments can put their students on a “do not call” list?

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