

QUESTION TIME

Two questions have been raised by faculty concerning ITS recently:

1) Will the results of ITS' survey be released to the university community? How will this information be disseminated?

2) Many faculty have highlighted how many problems with university computing there has been this academic year. There have been software problems with Novel, and particularly noteworthy are the frequent network connection interruptions. Is there a single explanation for these problems this year? Is it new software? Campus construction? Lack of hardware? Combination of aspects? Are these uncommon and short-term problems or are there budgetary/structural problems that will lead to this situation being the new normal?

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