

January 12, 2025

## Important update to new VPN requirement

To follow up on the newsletter special edition distributed Saturday at 8:45 p.m., due to an increase in threat activity and an identified gap in network security, a Virtual Private Network implementation for remote work has been initiated for the safety and security of students, faculty, and staff who are members of the campus community. For those working on the campus network, the VPN client is not needed. For any work from a non-campus network, the VPN client must be used.

Purdue IT understands that the timing of these added safety measures may not be ideal, but they are being implemented in the best interest of all students, faculty, and staff.

If you cannot connect to the new VPN service from an external network, please call the Purdue IT Service Desk at 260-481-6030. While there will be extended wait times, agents can assist you in resolving those issues.

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Inside PFW is produced twice weekly on Tuesday and Thursday by the Office of Communications and Marketing. Inside PFW Special Edition is a supplement to the regularly scheduled newsletter. It covers breaking news and timesensitive information directly related to university operations.







